

Mercedes-Benz Certified Pre-Owned.



Mercedes-Benz
CERTIFIED

Mercedes-Benz

Quality.

A Mercedes-Benz Certified Pre-Owned vehicle represents all of the virtues you have come to expect from Mercedes-Benz.

For over a century Mercedes-Benz has been famous for its engineering triumphs, its racing heritage, and its commitment to luxury, quality, reliability and safety. All of this is what makes a Mercedes-Benz vehicle endure and provide lasting pleasure and value for many years and many kilometres to come.

Mercedes-Benz is synonymous with engineering excellence, innovation, performance and style. We stand behind our vehicles well into their next generation of ownership with unrivaled support. To us, customer satisfaction with a Certified Pre-Owned vehicle is just as important as with our new vehicles.





Confidence.

With every Mercedes-Benz Certified Pre-Owned vehicle you have the confidence that it is as close to new as it can be. To qualify for certified status, a vehicle must have been maintained to Mercedes-Benz Warranty requirements by an authorized Mercedes-Benz dealer.

Only then does it go through a 150-point certification inspection of all of its mechanical and electronic components. Its appearance is scrutinized inside and out – and under. Finally the vehicle must pass a thorough road test by an expert technician who only passes it if everything functions as the factory intended it to.

If any deficiencies are found, they are repaired, replaced or reconditioned using only Mercedes-Benz GenuineParts. A Certified Pre-Owned vehicle comes with the remainder of its original new vehicle warranty, and you can add the available 24-month Star Certified Limited Warranty or 36-month Extended Limited Warranty. That's confidence.





Value.

Attractive pricing, affordable ownership, choice of warranties, and the confidence of our stringent inspection and reconditioning assure you of outstanding value. It helps to know that Mercedes-Benz vehicles enjoy strong resale values, ensuring that your investment will be maintained over time.

Our dedicated financing source, Mercedes-Benz Financial, is there to offer their assistance in making your purchase or lease affordable as well.

Authentic Mercedes-Benz quality and craftsmanship are evident in every Certified vehicle. For more information about the program please visit your local Mercedes-Benz Certified Pre-Owned dealer.





Protection.

The first line of protection is knowing that a Mercedes-Benz Certified Pre-Owned vehicle has been thoroughly inspected and tested.

If there is any coverage left on the vehicle's original new vehicle warranty of 4 years or 80,000 km¹, it remains in effect throughout its original term, at which point the available Mercedes-Benz Star Certified Pre-Owned Warranty term begins, providing protection up to another two years or a total of 120,000 accumulated kilometres¹.

If you want to widen your comfort zone for an even longer time, you can purchase a Mercedes-Benz Extended Limited Warranty for an additional term. That means you can cover your Mercedes-Benz Certified Pre-Owned vehicle for up to an additional three years after the original factory warranty expires, or 160,000 total vehicle kilometres, whichever comes first².

What is impressive about the Star Certified and Extended Warranties is that the total available coverage is longer than most new car warranties. For added peace of mind, these warranties are honoured by authorized Mercedes-Benz dealers from coast-to-coast³.



New Vehicle
Limited
Warranty

24 month
Star Certified
Limited
Warranty

36 month
Extended
Limited
Warranty

Engine Test

From the intake to the exhaust, everything from belts and plugs to the ignition and emission systems is tested to make sure it is up to factory standards.

Fluids

Engine oil, coolant, transmission fluid, power steering fluid, washer fluid and more are thoroughly checked and topped up or flushed and replaced as necessary.

On-Road Evaluation

An expert on-road assessment by factory-trained technicians is the final test to make sure the engine, transmission, steering, ride, handling and braking is up to factory standards, and instruments and control systems receive the same careful scrutiny.

¹Whichever occurs first. See your dealer for details and a copy of the optional Mercedes-Benz Star Certified Pre-Owned Limited Warranty and Extended Limited Warranty. Star Certified Pre-Owned Limited Warranty and/or Extended Limited Warranty (if purchased) coverage will begin on the first to occur of (a) 48 months from the new vehicle delivery/warranty start date or (b) when the vehicle reaches 80,000 total accumulated kilometres (if the vehicle reaches 80,000 total accumulated kilometres prior to the expiration of 48 months from the new vehicle delivery/warranty start date, the warranty coverage will begin with the repair order date of the first claim submitted over 80,000 kilometres). Repairs covered by the Mercedes-Benz Star Certified Pre-Owned Limited Warranty are subject to a \$50 service charge per repair visit. ²Powertrain warranty provided during months 25 through 36. ³Some terms and conditions may apply. See your Mercedes-Benz dealer for full details on Mercedes-Benz Extended Limited Warranties.

Electrical Systems

All electrical components, from the headlights to the tail lights and in between, the fuses, sound system, heated seats and rear window sunshade (if so equipped) get checked.

Safety, Security and Solidity

All of the systems designed to ensure your protection, from seat belts to the alarm system, are thoroughly inspected.

Appearance Standards

A Mercedes-Benz Star Certified Pre-Owned vehicle is free of dings, dents, rips, scratches and scuffs, and we check the fit and finish inside and out.



Undercarriage/Drivetrain

The steering, suspension, brakes, wheels, tires and driveshafts are checked to make sure they meet our standards.

The Mercedes-Benz Star Certified Warranty

In order to qualify for the Mercedes-Benz Star Certified Warranty, a vehicle must first pass a rigorous 150-point inspection that is as thorough as it can be. The vehicle is scrutinized inside and out, over and under, including a test over the road. Even a thorough check of the title and service history is done.

Roadside Assistance.

A flat tire, a dead battery, running out of gas* – these are all things that life sometimes throws at you. Therefore it's good to know that Roadside Assistance is available for the life of the vehicle¹ – and with a Certified Pre-Owned vehicle it is free for the duration of the warranty anywhere in Canada and the continental United States.

A Mercedes-Benz Roadside Assistance expert is only a toll-free phone call away at 1-800-387-0100. And the service is 24/7 and always prompt.

We'll change your tire, jump start your car or bring you some gas. In the event of a mechanical breakdown, towing service will be provided to the nearest Mercedes-Benz dealership¹.

Trip Interruption – If a warranty-covered breakdown occurs more than 80 km from your home and leaves your Mercedes-Benz vehicle inoperable or unsafe to drive requiring overnight repairs, you will be reimbursed up to \$500 for hotel accommodations and up to \$600 for alternate transportation per incident while your car is being repaired at an authorized Mercedes-Benz dealership.

*Only applies to gasoline powered vehicles - not diesel.

¹Charges may apply. Vehicle must be accessible from main roads. Roadside Assistance may involve charges for parts, service or towing. Depending on the circumstances, these services may be provided by an outside service provider, courtesy of Mercedes-Benz Roadside Assistance. For full details of the Roadside Assistance Program, please see your local Mercedes-Benz dealer.





It's Easy Shopping Online.

It isn't easy for a vehicle to achieve Mercedes-Benz Certified status, and even though your local dealer has a good selection of Mercedes-Benz Certified Pre-Owned vehicles, you might not find exactly the vehicle you want.

No problem. No need to go from dealership to dealership searching for that one special vehicle. Your computer's internet connection can do the leg work for you.

www.mercedes-benz.ca

That is the Mercedes-Benz Canada website, where you can search our national Pre-Owned inventory. There, you can read about and see pictures of every Mercedes-Benz Certified Pre-Owned vehicle in the country in the comfort of your own home or office.



Inventory search – Look for the model you want by price, age, mileage or location.



Specific model page – See a picture, options and details of the vehicle you select.





First Class Experience.

Mercedes-Benz Financial is the dedicated finance company of Mercedes-Benz Canada and is a leader in luxury leasing. Mercedes-Benz Financial offers a broad scope of automotive financing and leasing solutions for Certified Pre-Owned Mercedes-Benz vehicles.

Mercedes-Benz Financial's exceptional programs and services are specifically designed to meet various vehicle financing needs. Mercedes-Benz Financial works with your Mercedes-Benz Dealer from completing a confidential credit application to the delivery of your Certified Pre-Owned Mercedes-Benz vehicle.

Mercedes-Benz Financial's programs include:

First Class Financing – a selection of comprehensive, tailor-made finance packages, such as the Balloon Financing* option which allows you to have a lower monthly payment than traditional financing with one lump sum payment at the end of the contract term.

First Class Lease™ – an array of leasing terms and programs like flexible kilometrage and lease-end options that are tailored to meet both your financial and your driving needs.

Find out how easy it can be to acquire a Mercedes-Benz Certified Pre-Owned vehicle.

Mercedes-Benz Financial

www.mbfincancial.ca

*Not available in Quebec.



There's virtually so much more.

Open your online window to Mercedes-Benz Canada. Visit www.mercedes-benz.ca/certified to revel in our incredible vehicle photography and get a visceral impression of what it's like to sit behind the wheel. Conduct a search for any of our pre-owned vehicles and get information regarding the rigorous Mercedes-Benz Certified process, including the benefits of owning a Certified Pre-Owned Mercedes-Benz and the warranty coverage that comes with it. You'll find details about the Mercedes-Benz Extended Limited Warranty and vehicle ownership. Our website also offers a deeper look at the fascinating story behind one of the world's most recognizable brands.



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Printed in Canada
MBC-10-CPO-12025E

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