

**RENAULT**

**ZOE**

**SIMPLY REVOLUTIONARY**



**DRIVE THE CHANGE**





# ZOE

## SIMPLY

# REVOLUTIONARY



With Renault ZOE, a new automotive era has begun. Tomorrow's technology taking care of you and the environment you live in today.

Imagine roads free of engine noise, with no CO<sub>2</sub> or NO<sub>x</sub> emissions, a city where you can breathe more easily. Does that appeal to you?

With ZOE, rediscover the pleasure of motoring every morning: driving is a relaxed experience. A car that is clean on the outside and clean on the inside; one that you can communicate with remotely. No more queuing at petrol stations, you just have to plug it in. You save time and effort.

Come along and test drive Renault ZOE and you'll see why we're excited by it.

**DOMINIQUE LUCAS**, DIRECTOR, ELECTRIC VEHICLE RANGE, PRODUCT DEPARTMENT

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## EXPRESSION

### Technology

7KW Z.E. ready domestic wallbox fitted at your home (exclusive to retail customers)  
 ABS with EBD (Electronic Brake Distribution) and emergency brake assist  
 Carminat TomTom® navigation system  
 Chameleon™ charger allowing recharge between 30 mins and 9 hours  
 Charging cable (Type 2 Mode 3) with Z.E. bag  
 Climate control air conditioning with temperature and humidity sensors  
 Cruise control / speed limiter  
 Eco-mode with activation / deactivation button  
 Ecometer, battery gauge, and integrated mileage counter  
 Electronic brake distribution (EBD)  
 Electronic stability control (ESC) with anti-skid regulation (ASR) and understeer control (CSV)  
 Hill start assist  
 R.A.I.D. (Renault Anti Intruder Device) automatic door locking  
 Range OptimiZER: Heat pump, bi-modal braking system and Michelin ENERGY™ E-V tyres  
 R-Link voice controlled 7" touchscreen multimedia device  
 Z.E. Connect: remote monitoring of battery charge and estimated range  
 Z.E. Voice (low speed pedestrian warning)

### Interior

4 x 20W Classic radio with 2 front and 2 rear double cone speakers and single antenna  
 Air upholstery  
 Front driver and passenger airbags  
 Front side body and head airbag for driver and passenger  
 Glovebox (7 litres)  
 Height adjustable 3-point front seatbelts with pretensioners  
 Height adjustable headrests on outer rear seats  
 ISOFIX fittings on outer rear seats and front passenger seat  
 Passenger airbag (can be deactivated to fit child seat)  
 Reach and height adjustable steering wheel  
 Three-point side rear seat belts with load limiters  
 Tyre repair kit  
 USB port, Jack, SD multimedia, Bluetooth® handsfree phone capability and voice control  
 Z.E. Pre-conditioning of interior temperature from inside vehicle (activate air con / heater whilst charging)

### Exterior

Deadlocking  
 LED (Daytime Running Lights)  
 15" Michelin ENERGY™ E-V tyres with 15" Aerobase wheel trims  
 Black rear door handles with ZOE designer signature  
 Body coloured front door handles  
 Bi-halogen optical projector front headlights  
 Door mirrors electrically operated and heated

### Options

16" Michelin ENERGY™ E-V tyres with AeroTronic 16" alloy wheels  
 3D Digital sound system by Arkamys™, double aerial, two woofers, two rear double-cone speakers, and two tweeters  
 Metallic paint  
 Western European mapping  
 Z.E. Digital (remote access to App store, e.g. email access)  
 Z.E. Interactive: remote battery charging, remote preconditioning and charge scheduling  
 Z.E. LIVE Services (HD traffic updates, speed camera alerts, google search and weather forecasts)



## DYNAMIQUE ZEN

Additional Equipment to Expression

### Technology

Rear parking sensors  
 Hands-free key card  
 Z.E. Interactive: remote battery charging, remote preconditioning and charge scheduling

### Interior

3D digital sound system by Arkamys™, enhanced radio reception, two woofers, two rear double-cone speakers, and two tweeters  
 Driver and passenger sun visors with courtesy mirror  
 Front and rear electric windows with driver one-touch anti-pinch mechanism  
 Leather steering wheel and gear knob  
 Rear pockets on the back of passenger seat  
 Zen "Take Care" by Renault: active scent diffuser, ioniser and toxicity sensor for maximum cabin comfort  
 Zen interior with Teflon™ treatment for maximum seat protection

### Exterior

16" Michelin ENERGY™ E-V tyres with AeroTronic 16" alloy wheels  
 Automatic wipers with rain sensors and automatic front lights

### Options

Metallic paint  
 Tech Run 17" alloy wheels\*  
 Western European mapping  
 Z.E. LIVE Services (HD traffic updates, speed camera alerts, google search and weather forecasts)  
 \*Only available with Standard tyres for 17" alloy wheels (approx 6 miles reduction in NEDC range)



## DYNAMIQUE INTENS

Additional Equipment to Expression

### Technology

Hands-free key card  
 Rear parking camera with on-screen visualisation  
 Z.E. Interactive: remote battery charging, remote preconditioning and charge scheduling

### Interior

3D digital sound system by Arkamys™, enhanced radio reception, two woofers, two rear double-cone speakers, and two tweeters  
 Driver and passenger sun visors with courtesy mirror  
 Front and rear electric windows with driver one-touch anti-pinch mechanism  
 Intens upholstery  
 Leather steering wheel and gear knob  
 Rear pockets on the back of passenger seat

### Exterior

16" Michelin ENERGY™ E-V tyres with AeroTronic 16" alloy wheels  
 Automatic wipers with rain sensors and automatic front lights

### Options

Metallic paint  
 Tech Run 17" alloy wheels\*  
 Western European mapping  
 Z.E. LIVE Services (HD traffic updates, speed camera alerts, google search and weather forecasts)

\*Only available with Standard tyres for 17" alloy wheels (approx 6 miles reduction in NEDC range)



The New Renault ZOE offers the highest level of safety on all versions. It has been awarded 5 stars in the passive safety tests performed by the independent organisation Euro NCAP. There are 4 safety categories for 2012: protection of adults, children and pedestrians and driver aids. With an overall score of 85%, the New ZOE is best in class for its segment.

# COLOURS

## SOLID NON METALLIC PAINT



Glacier White 369

## METALLIC RENAULT i.d. PAINT



Arctic White QNC

## NON METALLIC RENAULT i.d. PAINT



Iceberg Blue RPH

EXPRESSION  
DYNAMIQUE ZEN  
DYNAMIQUE INTENS

●	○	○
●	○	○
●	○	○

## METALLIC PAINTS



Energy Blue RNU



Calico Grey KNV



Neptune Grey KNR



Diamond Black GNE

EXPRESSION  
DYNAMIQUE ZEN  
DYNAMIQUE INTENS

○	-	○	-
○	○	○	○
○	○	○	○

● = Standard (therefore no cost) ○ = Optional - = Not available It should be noted that printing limitations do not permit the subtle paintwork shades on these pages to be shown with absolute accuracy.

# INTERIORS AND UPHOLSTERY

## EXPRESSION



Expression upholstery



## DYNAMIQUE ZEN



Zen upholstery



## DYNAMIQUE INTENS



Intens upholstery



# WHEELS



Aerobase 15" wheel trims



Aerotronic 16" alloy wheels



Tech Run 17" alloy wheels\*

	EXPRESSION	DYNAMIQUE ZEN	DYNAMIQUE INTENS
Aerobase 15" wheel trims	●	-	-
Aerotronic 16" alloy wheels	○	●	●
Tech Run 17" alloy wheels	-	○	○

● = Standard ○ = Optional - = Not available

\*Only available with Standard tyres for 17" alloy wheels (approx 6 miles reduction in NEDC range).

ZOE

# STYLE



WE ALL WANT STYLE IN OUR LIVES, AND ZOE TURNS HEADS WHEREVER SHE'S SEEN. THE SLIMLINE HEADLIGHTS, SWOOPING ROOFLINE, AND HIDDEN REAR DOORS CREATE A GREAT FIRST IMPRESSION, EVEN FROM A DISTANCE... BUT ZOE CONTINUES TO IMPRESS UP CLOSE. SEE HOW MANY NEAT LITTLE DETAILS YOU CAN SPOT AROUND THE CAR; FROM THE CHEEKY 'DIMPLES' TO THE DESIGNER'S FINGERPRINT, ZOE HAS JUST AS MUCH PERSONALITY AS YOU DO.

## CONNECTED TO YOUR VEHICLE

# RENAULT R-LINK

IT'S THE UK - SO IT'S PROBABLY RAINING. YOU'RE GOING TO HAVE TO STAY A LITTLE LONGER THAN EXPECTED IN THE CAFÉ... MAY AS WELL MAKE THE MOST OF THINGS AND START CHARGING YOUR ZOE RIGHT NOW. WHY NOT SWITCH ON THE HEATING TOO SO THAT YOUR CAR IS LOVELY AND WARM WHEN YOU GET IN? ALL THIS FROM YOUR SMARTPHONE OR COMPUTER WITHOUT EVEN STEPPING OUT OF THE DOOR.



1.



2.



3.



4.



5.



6.

1. Display ZOE's driving range and locate charge points. 2. Listen to the radio or to music on your mobile system, look at your photos, or watch videos. 3. Make a few phone calls (hands-free, of course). 4. Retrieve your e-mails or tweets and stay connected. 5. In your ZOE, just as from your tablet or smartphone, you can purchase apps from the R-Link Store (news, travel, games, e-mail, and social networks) or make the most of the pre-installed apps. 6. You can instantly see the driving range available to you and how much battery charge you've got left via your smartphone thanks to the My Z.E. Connect Pack and with the Z.E. Interactive Pack you can set up remote battery charging, remote preconditioning and a charging schedule. The Z.E. Interactive pack is standard on Dynamique Zen and Dynamique Intens.

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## WALL-BOX

# INCLUDED

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No fuss, clean, easy - these are all things that we love about Electric Vehicles. But to make your life even easier and give you the maximum enjoyment of your new Renault ZOE, we have teamed up with our preferred electric vehicle charging partner to take advantage of a government grant of up to 75% support\*.

We will offer exclusively to retail customers a free domestic Wall-box, fitted at your home, as part of your purchase. Its 7kW capacity means that your ZOE's battery can be recharged from completely flat to 100% in just 3 to 4 hours, and Z.E. Ready certification means it'll work perfectly with the car. The inbuilt smart data technology will help you keep track of how much energy you're using and your carbon savings with a simple smartphone app. As long as you have off-street parking and an O2 data signal, you're eligible\*\*

Full terms and conditions are available on  
<http://www.renault.co.uk/cars/electric-vehicles/zoe/zoe/wall-box.jsp>

Scottish Gas operates in Northern Ireland, the Channel Islands and the Isle of Man

\*If you'd like to know more about the government domestic recharging scheme, please visit [www.gov.uk/government/publications/domestic-chargepoint-grant-guidance-for-chargepoint-suppliers](http://www.gov.uk/government/publications/domestic-chargepoint-grant-guidance-for-chargepoint-suppliers).  
\*\*Don't worry, you won't need to change your mobile network service provider. If you would like to replace an existing wall box with a 7kW type 2 wall box, costs will be incurred.

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## HOW IT WORKS - WALL-BOX INSTALLATION

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Renault will make British Gas aware of your Wall-Box request



British Gas will email you with a simple online form to complete to apply for your Wall-Box



Once the form is received British Gas will then give you a call to arrange an installation time that is convenient for you



The process will normally take just 2-3 weeks from the point your Wall-Box application is made

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## 60 PATENTS:

# WHAT FOR?

SO YOU CAN DRIVE AROUND IN A CAR THAT GIVES YOU EVERYTHING YOUR CURRENT VEHICLE DOES, WITH MORE CONNECTIVITY AND STYLE YET LESS HASSLE, NOISE AND STRESS, AND A BEST-IN-CLASS DRIVING RANGE. LET'S TAKE A CLOSER LOOK AT THE STATE-OF-THE-ART TECHNOLOGIES THAT ALLOWED THE ZOE TO ACHIEVE A DRIVING RANGE OF 130 MILES\* ON A SINGLE CHARGE DURING ITS APPROVAL PROCESS.

ZOE is the first mass-produced electric vehicle with an official NEDC\* driving range of over 120 miles\*\*. But what does this figure mean? Just like any other vehicle approval process, it is performed under ideal driving conditions (no heating or air conditioning is used). The results allow a true comparison to the performance of other electric vehicles. As is the case for internal combustion vehicles, speed, hills, driving style, and the use of heating or air-conditioning will all have an impact on the actual driving range. So, for example, on a suburban road, you might generally achieve around 62 miles in the winter season and 90 miles in the warmer seasons.

\*NEDC: New European Driving Cycle, the European standard for emissions and consumption, is a method for measuring fuel consumption based on identical tests carried out on all types of vehicles in Europe, whether they are internal combustion, electric, or hybrid. It is therefore an objective test for comparing performance between models of various manufacturers. There are two parts to the test. The vehicle is put on a roller bench and driven through the same urban cycle (cycle ECE-15) three times, followed by a single extra-urban cycle. The average of these four cycles gives the average NEDC range. Please see the technical specifications page for more details on range. \*\*The official NEDC driving range is 124 miles with 17" wheels.

### THE RANGE OPTIMIZER SYSTEM

This groups together three major innovations that make ZOE's performance possible. What are they?

#### • New-generation regenerative braking

The battery receives energy not only each time the car decelerates when the driver takes his/her foot off the accelerator but also, and this is what's new, when the driver presses the brake pedal.

#### • Heat pump

Rather than drawing on the battery, the 'reverse-air conditioning' system captures energy from the air to warm, or cool, the cabin. One single system that performs two functions!

#### • MICHELIN ENERGY™ E-V Tyres

Specially designed for Renault ZOE, they offer ultra-low resistance when driving. They have the same road handling and braking capacity as the Michelin tyres used on other vehicles.

### OPTIMIZE THE DRIVING RANGE WITH RENAULT ZOE

Renault ZOE offers you a wide range of measures to maximise your driving range.

#### • Pre-conditioning

This allows you to programme the heating or air conditioning while ZOE is still charging. In this way the power used to create the ideal cabin temperature does not deplete the battery.

#### • Eco mode

The Eco button moderates air-conditioning or heating power and performance for greater driving range.

#### • Eco-driving tips

ZOE can help give you advice on how to make the most of the energy at your disposal.



**1.** Underfloor battery for maximum interior space and boot volume. **2.** Only one third of the vehicle is glazed to make it more stylish and improve energy efficiency. **3.** Space for five people. **4.** 338 litres boot volume. **5.** New-generation regenerative braking. **6.** MICHELIN ENERGY™ E-V tyres. **7.** Heat pump. **8.** Chameleon™ charger: three possible charging modes using one single charger.



# THINK

# ELECTRIC

WE DESIGNED ZOE SO THAT IT IS SIMPLE TO USE, A PLEASURE TO DRIVE, AND EASY FOR EVERYDAY LIFE. FOR EXAMPLE, WE'VE USED LESS GLASS IN THE DESIGN TO HELP THE CLIMATE CONTROL WORK MORE EFFICIENTLY. AS FOR THE UNDERFLOOR BATTERY, IT LOWERS THE CENTRE OF GRAVITY, WHICH ENSURES GOOD ROAD HANDLING AND MAXIMISES THE INTERIOR SPACE AND THE BOOT VOLUME.

## THE CHAMELEON™ CHARGER

ZOE is the first electric vehicle to be fitted with the Chameleon™ Charger patented by Renault. The Chameleon adapts to the various power levels available for charging. This innovation means Renault ZOE is compatible with standard charging (6 to 9 h), accelerated charging (80% in 1 h)<sup>†</sup> or rapid charging (80% in 30 min).<sup>†</sup> All this using one single charger.



## CHARGE POINTS ON THE RENAULT R-LINK

R-Link features TomTom® navigation which will show charge points near you, or on your route.

## THE BATTERY

Just like the other models in the Renault Z.E. Range, ZOE is fitted with a lithium-ion battery, offering great performance. It is very simple to charge, even when it is fully discharged. It can also be recycled at the end of its life.

- ZOE is environmentally friendly: no smell, very quiet, and zero g/km of CO<sub>2</sub> (while in use).<sup>‡</sup>
- ZOE maximizes recycling: 85% recyclable by mass and includes 9% recycled plastic (100% in the case of the battery).
- ZOE features an electric engine with a wound rotor putting out 65 kW or 87 hp.
- ZOE allows instant acceleration and pick-up even at low revs, thanks to the 220 Nm peak torque available at full force from just 250 rpm.

<sup>†</sup> Battery charged from a public charge point.

<sup>‡</sup> Zero CO<sub>2</sub> emissions from the tailpipe.



Renault are part of "Go Ultra Low", the new Government-backed campaign promoting the purchase and use of ultra low emission vehicles by private consumers as well as commercial and fleet vehicles.

This campaign is unique. It is a jointly funded partnership between government and five leading global vehicle manufacturers, all committed to delivering great vehicle performance and lower emissions. Renault is proud to be part of this campaign. It is a proactive approach to raise awareness of the fantastic innovations on our roads today and innovation is at the heart of the automotive industry.

# PURCHASE OPTIONS

# FOR YOUR ZOE

WE HAVE CREATED TWO OWNERSHIP OPTIONS TO ALLOW YOU TO TAILOR HOW YOU BUY YOUR CAR.

## HOW IT WORKS - BATTERY HIRE

THIS ZOE OFFERING ALLOWS YOU TO BUY THE VEHICLE AND LEASE THE BATTERY, WHICH NOT ONLY REDUCES THE PURCHASE PRICE, BUT ALSO GIVES MAXIMUM PEACE OF MIND.



You only pay for what you need – you tell us how many miles you'll do and how long you'd like to keep your Z.E.; we personalise your battery hire monthly payment to your own individual requirements.



Battery performance is guaranteed to at least 75% of it's original charge capacity. If not, we'll repair or replace it.



No worries – complete 24/7 roadside assistance, even if you run out of charge.



You enjoy your Z.E. while we keep its heart healthy. It's that easy.



If the vehicle is sold to a dealer or another person, the customer simply signs the declaration form to confirm the new owner's details and sends it to Renault finance. Your obligation will cease once the new owner takes over the battery hire agreement.

## PRICING

MODEL	INSURANCE GROUP	BASIC PRICE (£)	VAT 20% (£)	TOTAL RETAIL (£)	TOTAL RETAIL PRICE AFTER P11G <sup>1</sup>	MANUFACTURER'S 'ON THE ROAD' PRICE AFTER P11G <sup>1*</sup>
Expression	15E	14,827.78	2,965.56	17,793.34	<b>£13,345.00</b>	<b>£13,995.00</b>
Dynamique Zen	16E	16,161.11	3,232.22	19,393.33	<b>£14,545.00</b>	<b>£15,195.00</b>
Dynamique Intens	16E	16,161.11	3,232.22	19,393.33	<b>£14,545.00</b>	<b>£15,195.00</b>

<sup>\*</sup>Manufacturer's "On The Road" Recommended Retail Price Includes delivery to the dealer premises, number plates, a one-litre bottle of oil, 12 months government road fund licence (depending on CO<sub>2</sub> emissions) and First Registration Fee at £55. Other goods or services supplied by agreement between the customer and the Dealer are not included. <sup>1</sup>The price includes a 32amp (7kW) Z.E. ready single wall box. For more information contact your dealer.

## BATTERY HIRE

Monthly battery rental pricing, including VAT and assistance for all breakdowns:

ANNUAL MILEAGE	UP TO 750 <sup>*</sup>	7,500	9,000	10,500	12,000
36M + contract	£25	£50	£57	£65	£73
24M contract	£35	£60	£67	£75	£83

<sup>\*</sup> ZE access battery hire agreement is based up to and not exceeding 750 miles per quarter. The ZE flex battery hire agreement is based upon annual mileage figures. The mileage bandings above represent the most commonly requested distances. If you drive further than this, we will have a banding to suit you. Please ask your dealer for more details.

# HOW IT WORKS - FULL PURCHASE

IN ADDITION TO ZOE (BATTERY HIRE) WE ALSO OFFER THE ZOE i WHICH ALLOWS YOU TO BUY THE VEHICLE AND THE BATTERY.



No on-going monthly payments, just one simple payment.



No Mileage limit in the battery contract.



Battery guarantee of 5 years / 60,000 miles (100,000 km), whichever comes first, this includes the battery performance guarantee to at least 70% of its original capacity.



Roadside assistance, breakdown only.

## PRICING ZOE i

Model: ZOE	INSURANCE GROUP	BASIC PRICE (£)	VAT 20% (£)	TOTAL RETAIL (£)	TOTAL RETAIL PRICE AFTER PICG	MANUFACTURER'S 'ON THE ROAD' PRICE AFTER PICG*
ZOE i Expression	TBC	18,994.00	3,799.00	22,793.00	<b>£17,793.00</b>	<b>£18,443.00</b>
ZOE i Dynamique ZEN	TBC	20,328.00	4,066.00	24,393.00	<b>£19,393.00</b>	<b>£20,043.00</b>
ZOE i Dynamique INTENS	TBC	20,328.00	4,066.00	24,393.00	<b>£19,393.00</b>	<b>£20,043.00</b>

**\*Manufacturer's "On The Road" Recommended Retail Price** Includes delivery to the dealer premises, number plates, a one-litre bottle of oil, 12 months government road fund licence (depending on CO<sub>2</sub> emissions) and First Registration Fee at £55. Other goods or services supplied by agreement between the customer and the Dealer are not included. \*The price includes a 32amp (7kW) Z.E. ready single wall box. For more information contact your dealer. \*Include Manufacturer's "On The Road" Recommended Retail Price.

### PICG - PLUG IN CAR GRANT

In order to help reduce carbon emissions in the UK, the Government has launched the Plug in Car Grant (PiCG) scheme which is intended to run from January 2011 to 31st March 2015. The scheme will be managed by OLEV (Office for Low Emission Vehicles) who are a cross Government team within the Department for Transport. This scheme provides a grant of 25%, up to a maximum value of £5,000, towards the cost of a new ultra-low carbon car, which is provided to a consumer at the point of purchase. The grant is applied to the Total Retail Price which includes the Basic Price and the VAT (this excludes the delivery charge, first registration and any optional extras).



# STANDARD EQUIPMENT AND OPTIONS

STANDARD EQUIPMENT	EXPRESSION	DYNAMIQUE ZEN	DYNAMIQUE INTENS
<b>SAFETY</b>			
ABS with EBD (Electronic Brake Distribution) and emergency brake assist	●	●	●
Child locking for rear doors	●	●	●
Cruise control and speed limiter	●	●	●
Electronic brake distribution (EBD)	●	●	●
Electronic stability control (ESC) with understeer control system (CSV) and (ASR) traction control	●	●	●
Front curtain airbags for driver and passenger	●	●	●
Front driver and passenger airbags	●	●	●
Front passenger airbag (disconnectable)	●	●	●
Height adjustable headrests on outer rear seats	●	●	●
Height adjustable 3-point front seatbelts with pretensioners	●	●	●
ISOFIX fittings on outer rear seats and front passenger seat	●	●	●
R.A.I.D. (Renault Anti Intruder Device) automatic door locking	●	●	●
Z.E. Voice (low speed pedestrian warning)	●	●	●
<b>COMFORT</b>			
"Air" upholstery	●	-	-
Climate control air conditioning with temperature and humidity sensors	●	●	●
Driver and passenger sun visors	●	●	●
Electric front windows	●	-	-
Electric windows, (front and rear) with driver one-touch anti-pinch functionality	-	●	●
Hands-free key card	-	●	●
Height and reach-adjustable steering wheel	●	●	●
Hill start assist	●	●	●
Integrated headrests on front seats	●	●	●
Intens interior	-	-	-
Key card unlocking and ignition system	●	-	-
Leather steering wheel and gear lever knob	-	●	●
Moveable ashtray / storage	●	●	●
Rear parking sensors	-	●	●
Rear parking camera	-	○	●
Vanity mirror on driver and passenger sun visors	-	●	●
Zen interior with Teflon™ treatment for maximum seat protection	-	●	-
Zen "Take Care" by Renault: active scent diffuser, ioniser and toxicity sensor for maximum cabin comfort	-	●	-
<b>VISIBILITY</b>			
Automatic headlights	-	●	●
Automatic wipers with rain sensors	-	●	●
Bi-halogen headlights	●	●	●
Electrically adjustable heated door mirrors	●	●	●
LED daytime running lights	●	●	●
<b>STORAGE</b>			
1.5 L bottle storage in the front doors	●	●	●
Centre console with storage	●	●	●
Glove compartment (7 L)	●	●	●
Pocket on back of passenger seat	-	●	●
<b>TECHNOLOGY</b>			
4 x 20W AM/FM tuner with double-cone speakers	●	●	●
4 x 35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna	○	●	●
Carminat TomTom® navigation system	●	●	●
Hands free Bluetooth®	●	●	●
R-Link 7" touchscreen embedded tablet with voice control	●	●	●
USB and AUX point connectivity	●	●	●

● = Standard (therefore no cost) ○ = Optional - = Not available (1) 80% battery charge from a rapid-charge terminal (2) Not available with the 17" aluminium alloys  
 †Accessories pricing includes fitting ‡For further information please refer to inside back cover

STANDARD EQUIPMENT	EXPRESSION	DYNAMIQUE ZEN	DYNAMIQUE INTENS	
<b>Z.E. - SPECIFIC EQUIPMENT</b>				
7kW Z.E. ready domestic wallbox fitted at your home (exclusive to retail customers)	●	●	●	
Chameleon™ charger with a charging time of between 30 minutes and 9 hours depending on power supply <sup>(1)</sup>	●	●	●	
Charging cable (Type 2 Mode 3) with Z.E. bag	●	●	●	
Cleaning kit	-	●	-	
Connectivity : All R-link applications including email, R-Link tweet, Renault assistance, and weather + TomTom® LIVE services (1 year subscription)	●	●	●	
Eco-mode button	●	●	●	
Front charger socket (charging flap under the Renault logo)	●	●	●	
Power saver, battery gauge and integrated mileage counter	●	●	●	
Range OptimiZER system: Heat pump, bi-modal braking system and Michelin ENERGY E-V tyres <sup>(2)</sup>	●	●	●	
TFT display with trip computer and driving style indicator	●	●	●	
Z.E. Connect (remote monitoring of battery charge and estimated range) 3 years free as standard for all versions. Annual renewal required after 36 months	●	●	●	
Z.E. Interactive (remote battery charging, remote preconditioning and charge scheduling) 1 year subscription	●	●	●	
<b>EXTERIOR</b>				
15" Michelin ENERGY™ E-V tyres with 15" 'Aerobase' wheel trims	●	-	-	
16" Michelin ENERGY™ E-V tyres with 16" 'Aerotronic' alloy wheels	○	●	●	
Body coloured front door handles	●	●	●	
Hidden rear door handles	●	●	●	
Tyre repair kit	●	●	●	
Z.E. Signature: Renault logos in blue chrome and rear Z.E. badge	●	●	●	
<b>OPTIONS</b>				
	EXPRESSION	DYNAMIQUE ZEN	DYNAMIQUE INTENS	TOTAL RETAIL PRICE
<b>COMMUNICATION</b>				
4 x 35W Arkamys radio with 3D sound	○	●	●	£350.00
<b>TECHNOLOGY</b>				
Western European mapping	○	○	○	£110.00
Rear parking sensors with rear camera	-	○	●	£350.00
Connectivity + TomTom® LIVE 3 year subscription	○	○	○	£175.00
<b>Z.E. - SPECIFIC EQUIPMENT</b>				
Z.E. Interactive (remote battery charging, remote preconditioning and charge scheduling) optional 3 year extension	○	○	○	£150.00
Occasional use EVSE Cable for 10 amp charging for domestic 3-pin plug	○	○	○	£495.00
<b>EXTERIOR</b>				
16" Michelin ENERGY™ E-V tyres with 16" 'Aerotronic' alloy wheels	○	●	●	£400.00
17" Michelin tyres with 17" 'Tech Run' alloy wheels	-	○	○	£310.00
Metallic paint	○	○	○	£495.00
Metallic Renault i.d. paint	○	○	○	£595.00
Non-metallic Renault i.d. paint	○	○	○	£225.00
<b>SERVICE PLANS</b>				
Service Plan 3 yrs / 30,000 miles*	○	○	○	£299.00
Service Plan 4 yrs / 40,000 miles*	○	○	○	£499.00
<b>ACCESSORIES†</b>				
	EXPRESSION	DYNAMIQUE ZEN	DYNAMIQUE INTENS	TOTAL RETAIL PRICE
Protection pack	○	○	○	£340.00
Luxe pack	○	○	○	£230.00
Delivery pack	○	○	○	£45.00
Premium delivery pack	○	○	○	£90.00
DAB digital radio	○	○	○	£240.00



# ACCESSORIES PROTECTION PACK



1.



2.



3.

Protect your ZOE from the perils of the road and the car park with the protection pack.

**1. Boot liner:** The custom-made boot liner allows you to place various items in the boot (especially dirty items) and is a good way of protecting the original carpet. **2. Alarm:** The essential accessory to ensure the car's security. It will protect effectively from theft of the car and objects inside it. **3. Door sill trim:** Add an extra touch of class to your Renault ZOE.

# LUXE PACK



1.



2.



3.

Enhance the comfort, practicality and style of your ZOE with the Luxe pack.

**1. Rear head restraint:** Improve passenger comfort with the central rear head restraint. Available in a range of colours to match the car's interior trim. **2. Central armrest:** For improved driver comfort, the central armrest also provides a practical storage area. Available in Blue, Light Grey, or Black. **3. Boot net:** Prevent your belongings from getting damaged on the move with the boot net.

# DELIVERY PACK



1.



2.



1.

**1. Premium mats:** Available in two different colours to harmonise with your car colour choice, these made to measure carpet mats will protect your car's carpet. **2. Safety kit:** Complete kit including a warning triangle, a thermal blanket, a vest and a first aid kit.

# PREMIUM DELIVERY PACK



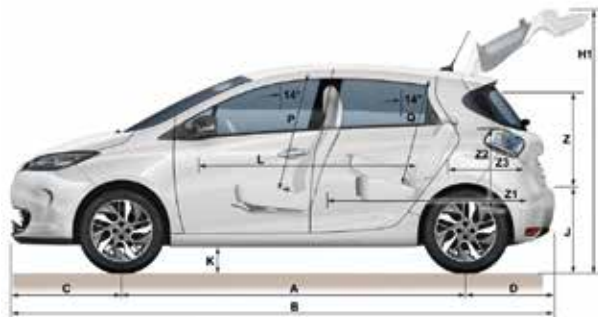
Upgrade your delivery pack with the special Z.E. designed mats. They simply clip into the pins the vehicle comes fitted with. Made from rubber, they are easy to clean.

# DAB DIGITAL RADIO



The ZOE DAB system gives crystal-clear sound and a vast array of stations.

# DIMENSIONS



## BOOT VOLUME (litres)

Boot height under shelf	338
Boot with rear seat folded	1,225

## DIMENSIONED DRAWING (mm)

A	Wheelbase	2,588
B	Overall length	4,084
C	Front overhang	839
D	Rear overhang	657
E	Front track	1,511
F	Rear track	1,510
G	Overall width on moulding strips/with wing mirrors	1,730 / 1,945
H	Unladen height	1,562
H1	Unladen height with tailgate open	2,028
J	Unladen boot sill height	724
K	Ground clearance, laden	120
L	Cabin length	1,678
M	Front elbow width	1,384
M1	Rear elbow width	1,390
N	Front shoulder width	1,365
N1	Rear shoulder width	1,320
P	Front headroom at 14°	904
Q	Rear headroom at 14°	826
Y	Maximum boot entry width	941
Y1	Lower boot entry width	899
Y2	Interior width between wheel arches	1,037
Z	Boot opening height	685
Z1	Maximum loading length with rear bench seat folded	1,426
Z2	Height under shelf	622
Z3	Length of load behind seats	580

# TECHNICAL SPECIFICATIONS

Approval types	AGVYA0
Number of seats	5
<b>ENGINE</b>	
Engine type	5AGEN2
Electric motor technology	Synchronous with rotor coil
EEC maximum power (kW/hp) / at maximum rpm	65(88) / 3,000 - 11,300
EEC peak torque (Nm) / at maximum rpm	220 / 250 - 2,500
<b>BATTERY</b>	
Technology	Lithium Ion
Total voltage	400
Number of modules / cells	12 / 192
On-board power (kWh)	22
Battery weight (kg)	290
<b>CHARGING</b>	
Chameleon™ Charger	Adaptable for single or three-phase power from 3 - 43 kW
Charging time	3 kW (single-phase 16 A Wall-Box) = 9 h 22 kW (three-phase 32 A charge point) = 1 h (80% battery charge level) 43 kW (three-phase 63 A charge point) = 30 min (80% battery charge level)
<b>GEARBOX</b>	
Gearbox type	Gearbox with single-speed reduction gear bar
Number of forward ratios	1
<b>PERFORMANCE</b>	
Top speed (mph)	84
0-30 mph - 0-62 mph	4-13.5
<b>EEC FUEL CONSUMPTION Standard no. 93/116</b>	
NEDC <sup>(1)</sup> driving range (miles)	130 <sup>(2)</sup>
Likely driving range in suburban driving: winter season / warmer season (miles)	62/90
Standardized consumption (Wh/km)	146
CO <sub>2</sub> (g/km) <sup>(3)</sup>	0
Urban / extra-urban / mixed conditions (L/km) <sup>(3)</sup>	0 / 0 / 0
<b>STEERING</b>	
Assisted	Yes (electric)
Turning circle between kerbs (m)	10.56
Number of steering wheel turns	2.73
<b>AXLES</b>	
Front/rear axle types	Pseudo McPherson / Torsion beam rear axle
Ø front/rear anti-roll bars (mm)	23 / 25
<b>WHEELS AND TYRES</b>	
Standard wheel rims (*)	15" (Expression) ; 16" (ZEN, INTENS)
Tyre dimensions	MICHELIN ENERGY™ E-V tyres: 185 / 65 R15 and 195 / 55 R16
<b>BRAKING</b>	
Continental TEVES ABS	Yes
Emergency Brake Assist (EBA)	Yes
Electronic brake force distribution	Yes
ESP with UCL	Yes (+ASR)
Front: solid disc (SD), ventilated disc (VD) Ø (mm)	Ventilated disks, 258
Rear: drum (D), solid disc (SD), ventilated disc (VD) Ø (mm)	9" drum
Parking brake	Manual
<b>AERODYNAMICS AND CAPACITY</b>	
SCx	0.75
Fuel tank (L)	0
<b>WEIGHT (kg)</b>	
Unladen kerb weight	1,468
Unladen kerb weight on front / rear	871 / 597
Max. gross vehicle weight (GVW)	1,943
Within the max. allowable front/rear GVW	1,023 / 920
Payload (PL) (Expression model with no options / Dynamique Zen and Dynamique Intens with all options)	140 / 60
Max. braked / unbraked towing weight	Not allowed / Not allowed

# 4+ **FOUR YEARS WARRANTY & RENAULT ASSISTANCE**

## WITH **4 YEARS WARRANTY AND RENAULT ASSISTANCE AS STANDARD**

### **4 YEARS RENAULT Z.E. WARRANTY**

Your vehicle is covered by a warranty package for up to 4 years/100,000 miles (whichever comes first). The first 2 years are unlimited mileage, followed by a further 2 years up to 100,000 miles. The electric powertrain also has a warranty of up to 5 years/100,000 miles (first 2 years unlimited mileage). Your dealer is able to repair or replace, without charge, parts that are found to have a material or assembly defect that is recognised by Renault. The paintwork warranty runs for a period of 3 years and the anti-corrosion warranty for a period of 12 years.

### **4 YEARS RENAULT Z.E. RENAULT ASSISTANCE**

Should you need it, we'll provide emergency roadside repairs or tow you to the nearest Renault Z.E. dealer. This service is available 24 hours a day, every day of the year. Renault Assistance Cover provided from months 0 to 48 includes, assistance at the roadside and home, national recovery, onward travel with European cover from months 0 to 36 only. Cover includes mechanical or electrical defects covered by the warranty.

For Z.E. vehicles with a Battery Hire Contract the Renault Assistance cover is linked to the period of the Battery Hire Contract with RCI Financial Services Ltd.



### **SERVICING**

Take advantage of Renault's suite of Service Plans available over three or four years. The 3 year/30,000 mile (whichever comes first) Service Plan is available at the recommended retail price of £399 and the 4 year/40,000 mile Service Plan available at £599. Retail vehicles ordered between 1st January and 31st March 2015 are entitled to an introductory offer of £299 for the 3 year plan and £499 for the 4 year plan.

The Renault Service Plan covers the manufacturer's minimum service and maintenance programme requirements including parts, labour and VAT, but excluding normal wear and tear items such as brake pads, windscreen wipers or tyres for the period chosen.

### **FINANCE OPTIONS**

There are a wide variety of ways in which the purchase of a new vehicle can be financed. Renault Finance offers all of them, so whether you're a fleet buyer or private buyer, Renault Finance is ideally placed to tell you which plan or combination of plans best suits your needs and circumstances.

**4+** The 2015 4+ package applicable to new vehicles when ordered from a UK Renault Approved Dealer from 1 January 2015. All vehicles provided with 4 years' warranty and Renault Assistance as standard. For full Renault Warranty Terms and Conditions visit [www.renault.co.uk/warranty](http://www.renault.co.uk/warranty). For Renault Assistance Terms and Conditions visit [www.renault.co.uk/assistance](http://www.renault.co.uk/assistance). The Renault Service Plan covers the manufacturer's minimum maintenance programme requirements for the term and of the plan purchased (refer to the Warranty and Service sheet in the Handover Document wallet for details). The plan ends when you reach the age or mileage limit (whichever comes first). Services must be carried out in line with the servicing intervals and can only be carried out at a Renault Approved UK outlet. To qualify for the introductory offers above you must order the vehicle between 1st January to 31st March 2015 and purchase the Service Plan from a Renault Approved UK outlet before the first service is due or 12,000 miles (whichever comes first). Cannot be part exchanged, refunded or transferred. Finance provided by RCI Financial Services Ltd, P.O. Box 149, Watford, WD17 1FJ. Guarantees and indemnities may be required. You must be at least 18 and a UK resident (excludes Isle of Man and Channel Islands) to apply. Subject to status, terms and conditions apply.

## **RENAULT INSURANCE**

A car as well designed as your Renault deserves an insurance policy to match. Renault Insurance has been specifically created to provide superb protection for you and your car. In addition to a very competitive premium, Renault Insurance also includes: Renault Genuine parts fitted in Renault Accident Repair Centres, protecting your 12 year anti-corrosion warranty; repairs guaranteed for 3 years; a courtesy car for the duration of any repairs - subject to availability when you use an approved repairer; payment by instalments - subject to status.

Lines open 8am - 8pm weekdays, 9am - 5pm Saturdays and 10am - 3pm Sundays. Calls may be recorded. All quotes are based on individual circumstance and subject to insurers underwriting criteria. Renault Insurance is arranged and administered by iG04 Partners Limited which is authorised and regulated by the Financial Conduct Authority. Financial Services Registration Number 490061. Registered Office: Sundance House, Staniland Way, Werrington, Peterborough, PE4 6JT. Registered in England & Wales No. 6710272.

**Renault Z.E. Insurance:**  
**0800 500 3108**  
**[www.renaultinsurance.co.uk](http://www.renaultinsurance.co.uk)**

### **CUSTOMER RELATIONS**

Renault knows the value of communicating with its customers and we have established effective ways to keep in touch with you. If after speaking to your local Renault dealership you are not completely satisfied, please contact the Renault UK Customer Relations Department on **0344 3350000** (Mon-Fri 9.00am to 5.30pm, except Weds 10.00am to 5.30pm. Closed on Bank Holidays). You can also visit our website [www.renault.co.uk](http://www.renault.co.uk) or write to us at: **Renault UK Ltd, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.**



(Enter Renault's world at [www.renault.co.uk](http://www.renault.co.uk))



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